

Gathering examples of consultant Hub experience

<p>How has the change in working impacted your relationship with GPs</p>	<p>I am much more likely to pick up the phone and speak to them about specific cases And clearer about what I can do to help them – what information they need</p>
<p>How has the change in working impacted your relationship with the wider MDT?</p>	<p>I find it easier to access professionals eg community dietician for individual patient care + I have a much better understanding of what other resources are available for families eg the role of the school nurse</p>
<p>Has there been an impact on any other working relationships?</p>	<p>I have been able to draw 30 specialists into the GP practice as needed (eg to give a mini-teach on neurodisability which had 2 benefits; shared learning and introducing faces to names) I have been disappointed that I haven't made stronger relationships with the GP admin team. I am sure I could do this if I made it a priority but it hasn't happened by serendipity</p>
<p>How has the change in working impacted your learning Clinically?</p>	<p>I know more now about common things that present to 10 care more than 20 care eg certain skin conditions.</p>
<p>How has the change in working effected your understanding of the patient perspective?</p>	<p>I have more understanding of the impact of parental psycho-social factors on child health</p>
<p>Has the change in working had an impact on your understanding of the 'system' as a whole?</p>	<p>For sure, through the different professionals at the MDT – also through working directly from the GP record, where you see a lot more information about the patient than you do in the hospital record</p>
<p>Do you feel that this model has enabled you to manage patients in a better way, if so why?</p>	<p>Yes – because the patient is managed by the right person. I don't feel I have to hold the case but confidently hand over to the professional who best matches the patients' needs eg HV or CAMHS or GP</p>
<p>Do you feel the model is an enjoyable alternative way of working?</p>	<p>Yes. It feels 'right' and therefore v rewarding</p>